

OPTUM Rx Portal Login

Website: <https://business.optum.com/en/support/professionallrx-resources.html>

How to Create One Healthcare ID

Unique Email

- You may either select the link sent on an email invite or
- Select Create One Healthcare ID link on the Sign In page of your provider's application.
- **First Name** - Enter your first name. It is a mandatory field.
- **Last Name** - Enter your last name. It is a mandatory field.
- **Year of Birth** - Enter your year of birth in YYYY format.
For example, 1990. It is a mandatory field.
- **Email Address** - Enter your email address. It is a mandatory field.
- **One Healthcare ID** - Enter your preferred ID. It is a mandatory field.
Create your One Healthcare ID by using the following guidelines:
 - Enter a minimum of 6 characters and maximum 50 characters.
 - Use at least one letter.
 - Do not use spaces.
 - Do not use letters with accents.
 - Do not use the following symbols: % + " & [\] ^ ' { | } < > # , / ; () : * = ~
- **Phone Number** - Enter your phone number along with your country code. For example, +1 XXX-XXX-XXXX.
- **Ext** is the part of extension field.
- Phone extension does not support IVR (Interactive Voice Response systems)
- For extension the direct landline are only supported.
- Extension support for numeric values is up to six digits, ranging from 0 to 999999 (e.g: 1, 01, 101,2001 etc)
- Phones with extensions can only receive calls and cannot send or receive text messages.
- Select the **Terms of Use** and **Website Privacy Policy** links to read and accept the conditions.
- Select **Continue** to receive the email with activation code and link to verify your email address.

Verify email

- Go to your mailbox and open the email with the activation code and link for your One Healthcare ID.
 - Select Activate my One Healthcare ID to complete your email verification.
- or**
- You may copy the activation code from your email and paste it in the **Enter Activation Code** field on the Verify Your Email Address page.
 - Select **Verify**
 - Enter the **Verification Code** on the Verify Phone Number Page received via text in your phone and click verify.
 - You can also Select the **Call to Verify** option according to your preference.
 - After verifying your phone number, **Switch to more Secure Sign in Methods page** pops up.
 - If you wish you can add the Passkey or Authenticator sign in method, or you can **skip and continue** to the next page.